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## CANCELLATION POLICY & DISCLAIMER

**“We understand that life can sometimes get in the way and that’s why at ‘Yachting with Christos’ we always strive to accommodate our Clients and our Collaborating Vessel Owners in the best way we can in an event of a cancellation, our main priority is to make sure our client's board, have an Amazing time and return once more.”**

Once a deposit is made, the chosen vessel’s time slot is blacked out and reserved.

In the event of severe weather conditions (Named tropical storm or hurricane), ‘Yachting with Christos’ will first make every effort to reschedule the charter on another day. In the event that the charterer cannot reschedule, an in-house credit toward the Canceled vessel for future use will be given. Note that due to the nature of South Florida, **Rain** and overcast clouds do not constitute severe weather.

**\*Safety is our main priority, but only if the Captain and/or Vessel Owner deems it unsafe to Venture out shall it constitute as “Unsafe”.**

**"Unforeseen circumstances" (i.e. death in immediate family, hospitalization). Medical proof via certificate or doctor's report is required.**

In the event that the charterer chooses to cancel the charter, every effort will be made by ‘Yachting with Christos’ to reschedule the charter for a more convenient date pending availability.

If the charterer cancels within 24h of the initial reservation a refund can be made as long as the charter date is 7 days out.

However, If the Reservation is made on the same day as the Departure date and canceled the very same day, the deposit will not be refunded.

If the charterer cancels after the 24hour booking period or up to 7 days before the departure date. The deposit will not be forfeited and ‘Yachting with Christos’ will make every effort to reschedule the charter for another date or an in-house credit toward the Canceled vessel for future use will be given.

However If the Charterer cancels within 7 days of the departure date, the deposit will be forfeited and credited towards the Vessel Owner to cover the losses incurred due to the Vessel being out of booking circulation.

In the event the Vessel owner must cancel due to reasons beyond our control (e.g Mechanical), it is agreed that every effort will be made to reschedule the charter. If rescheduling is not possible, a full refund will be made to the charterer.

No Refund or Rescheduling for Day of Cancellations.

**Please Inform ‘Yachting with Christos’ if the Vessel has functionality or hygiene issues before you leave the marina (Provide video and/or picture evidence for us to argue on your behalf. If informed after the charter has been completed, then ‘Yachting with Christos’ can not argue in your defense and should not be held responsible. Our goal is to make sure that ‘You’ the Charterer has a Wonderful Experience.**